

Service orders via email

As you know, GMS strives to provide the best possible service and support to our clients. To help us manage our service, we record all service calls from clients and our responses in our client tracking system. In order to make sure everything is recorded and nothing is overlooked, please make sure that if you send an email about a service issue it is sent to service@gmsactg.com. This will assure it is logged in properly. Even if you have been working with a particular Service and Support Staff regarding an ongoing issue, please send the email to the above address rather than directly to GMS staff. Feel free to reference in your email that you have been working with a particular person. This will help us provide the best service possible. Thank you.